



The Duo “Push” authentication method is specific to your individual device. If you have replaced or upgraded your phone, you will need to reactivate the Duo Mobile app on your new phone.

- Go to <https://passport.ucdenver.edu/CUSecure.php> and log in with your username and password.
- At the Duo Authentication screen, click “My Settings & Devices” (if you are in a mobile browser, this choice will be under the “Settings” menu in the upper right)

Duo Authentication

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My Settings & Devices
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Choose an authentication method

<input checked="" type="checkbox"/> Duo Push <small>RECOMMENDED</small>	Send Me a Push
<input type="checkbox"/> Call Me	Call Me
<input type="checkbox"/> Passcode	Enter a Passcode

Remember me for 8 hours

- You will be prompted to authenticate. Use the “Call Me” option, which should still work unless you have changed phone numbers.

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My Settings & Devices

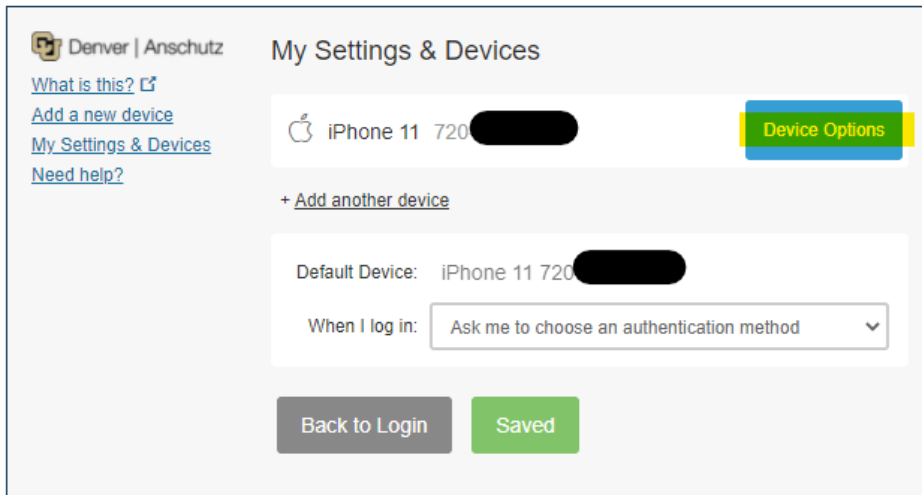
First, we need to confirm it's really you. Choose an authentication method below to manage your settings and devices.

Choose an authentication method

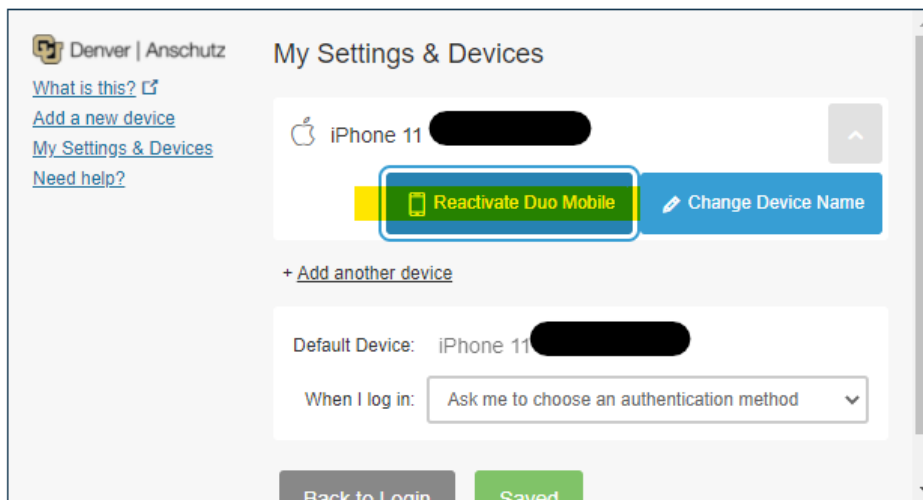
<input checked="" type="checkbox"/> Duo Push <small>RECOMMENDED</small>	Send Me a Push
<input checked="" type="checkbox"/> Call Me	Call Me
<input type="checkbox"/> Passcode	Enter a Passcode

- Click “Device Options” next to your phone number, then click “Reactivate Duo Mobile”

Duo Authentication



Duo Authentication



- Follow the onscreen instructions to reactivate Duo Mobile on your new phone.

If these instructions do not work, or if you have changed your phone number, please call the OIT Service Desk at 303-724-4357 or online at <https://oitsupport.ucdenver.edu> for assistance.